**ALONE Befriending Service Referral**

**WHAT IS THE ALONE BEFRIENDING SERVICE?**

ALONE’s Befriending Service offers companionship to older people through weekly visits by trained and supported volunteers. We try to match volunteers to the people they visit ensuring compatibility and common interests where possible. Please note the Befriending Service is a companionship service only.

**WHO IS THE BEFRIENDING SERVICE FOR?**

The ALONE Befriending Service works with people over 60 years of age in the Dublin area. If we cannot provide befriending services directly, we will endeavour to locate a service that can. An older person does not necessarily have to live by themselves in order to be referred to ALONE, but priority may be given where this is the case.

**HOW TO MAKE A REFERRAL:**

Please complete the Befriending Referral Form which can be found on our website or phone ALONE (01-6791032) for a copy to be posted or emailed to you. Ideally, the form should be completed with the person who is being referred.

**WHAT HAPPENS AFTER A REFERRAL IS MADE:**

1. We will confirm receipt of the referral.
2. A Support Coordinator will phone to discuss the service with the person and discuss next steps.
3. An Assessment will be carried out in the home of the person referred.
4. A Support Coordinator will work to match the older person with a volunteer and will remain in contact during this process.

**IF WE ARE NOT THE RIGHT SERVICE:**

Where we are not the right service to meet someone’s needs we will work with the person to make an onward referral if required. ALONE works in partnership with other befriending and support services, where there are local service, we will also provide you with information and support to access this service.

**FOR MORE INFORMATION:**

For more information please do not hesitate to contact us on:

Phone: 01-6791032

Email: [enquiries@alone.ie](mailto:enquiries@alone.ie)

Address: ALONE, Olympic House, Pleasants St., Dublin 8