

ALONE welcome increased investigative powers for Ombudsman

Dublin, 25th June 2015 ALONE are delighted with the announcement that the Ombudsman's Office will now be able to investigate complaints about private nursing homes.

ALONE have been highlighting this issue for some time and were very concerned with the fact that up until now, residents in privately run homes had no access to an independent complaints process should they require it. This was particularly worrying given that private nursing homes make up 80% of all nursing homes beds in the country.

Sean Moynihan, Chief Executive Officer of ALONE commented, "Going forward we hope that all services working one to one with vulnerable adults will be quality assured and open to independent review".