

BHOME AND BWELL

AGREEMENT AND CONSENT FORM



ALONE

Supporting older people
to age at home

BConnect 
Innovations by **ALONE**

PILOT BACKGROUND

ALONE is inviting you to take part in a 12 month pilot of technology that will be used to support people to age in their homes. As part of the pilot, ALONE will be providing the following:

- An internet and broadband connection
- A tablet device
- Access to an application 'BWell'
- A personal alarm
- Other sensors in the home



The pilot will last for 12 months and if you are unhappy at any stage you can leave the pilot. The cost is completely free and you will not have to pay for the running of the equipment.

WHAT INFORMATION DOES ALONE COLLECT?

**INFORMATION WILL BE COLLECTED ON BHOME SENSORS AND THE BWELL APP.
ALONE COLLECTS INFORMATION FROM THE FOLLOWING BHOME SENSORS:**



Presence Sensor



Motion & Temperature



Door Detection



Smart Outlet

Generally, the information that ALONE sees will be used to support you. For example, if we see you are not going outside a lot in a week, and we know that is not like you, we may give you a call to make sure you are okay. We may offer more support, such as befriending, if you were interested in it.

PRESENCE SENSOR

This sensor will be on your keyring. It will let us know if you are home or not at home. If we notice that you have not left the house for a number of days, and this is not normal for you, we will call you to see if everything is okay.

MOTION AND TEMPERATURE SENSOR

This sensor will pick up movement and temperature in your home. There will be **5** of these sensors throughout the home in different rooms. These sensors will pick-up movement and activity whether it is you, a visitor or your pet.

TEMPERATURE

If we notice that your house is cold, we will call you to see if you had problems with the heating.

MOVEMENT

If we notice that there was no movement for a couple of hours, and we know that isn't like you, we would give you a call to see if you are okay,

DOOR SENSOR



This will sit on the frame of your front door. It will let us know if the door is open or closed. If we notice the front door is open for a long period of time, open at unusual hours (such as 3am), or it is opened and you are not home (maybe on holidays), we can call you. Our Trusted Partner can check on your home in extreme cases.

SMART OUTLET



This is a plug that a device such as a kettle or microwave can be plugged in to. This will show when household devices are being used. If we notice you had not used your kettle in a number of days and you usually turn it on every morning, we will call to make sure everything is okay.



PEBBELL 2


This is a more advanced model of the pendent alarm. It can be worn around your neck or clipped on to your keys or clothing. It works in the home and outside of the home, so it can be taken shopping or to appointments. Specifically it can:



Pebbell

- i. Detect a fall
- ii. Work as a panic button
- iii. Make a phone call to named contact
- iv. Find you if you are lost.

If any these happen, **the Pebbell 2 can sent an alert with your location using a Global Positioning System (GPS) to three emergency contacts by text and phone call.** This can be someone you choose, such as family or friend, or it can be our 24/7 response service who will be on hand to call out on any day at any time.



Pebbell 2 has an “online map” where you can see the location of the Pebbell 2 device. It also has a **“silent call” function** where by one of three emergency contacts can request to call the Pebbell 2 to hear what is going on in the background. **ALONE and our Trusted Partner will not use these functions.**

The Pebell can give you peace of mind that someone is available to come to you if you need help. Whether you are worried about a fall in your home or when you are out and about, tour Trusted Partner is on hand 24 hours a day, 7 days a week to respond..

If you choose to set up two other people to receive alerts, please make sure these contacts are people you know and trust. ALONE will only be alerted if there is a genuine emergency.

BWELL APP

ALONE will also collect information from the “BWell App”. BWell is an app that will come on your tablet device. BWell has a couple of different functions:



BWell App

- **BHome Data:** You can see the data that is created by the BHome Sensors, such as how many times you have been out and about and how much you are moving around your home.
- **Your Wellness:** You answer seven daily questions. At the end you receive an overall wellness score.
- **Tips:** Depending on your wellness score, tips can be sent to you. Everyone will have tips about physical activity, preventing falls and events on in your local area.



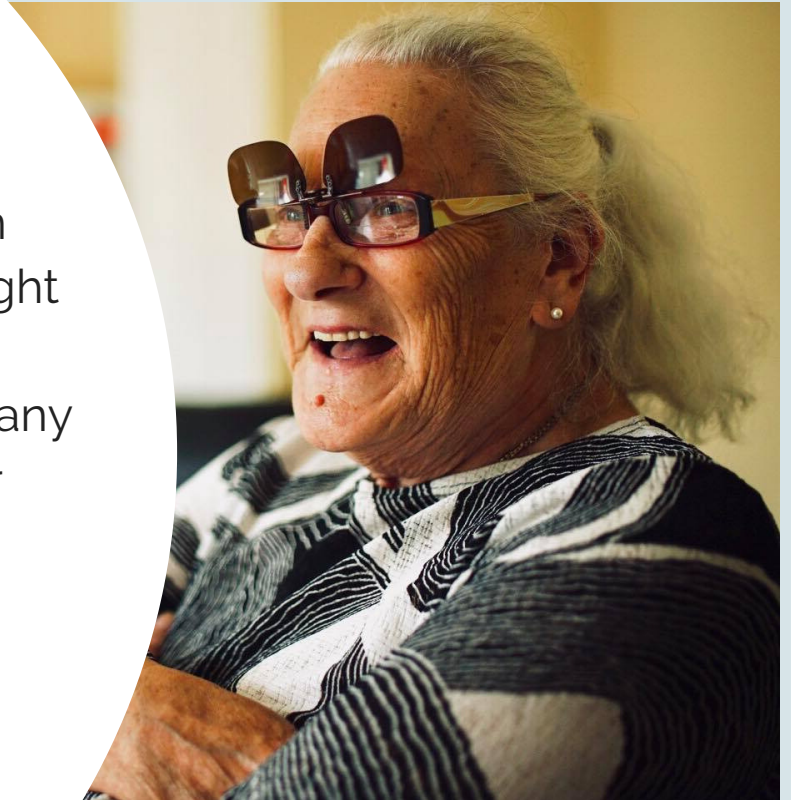
ALONE can see your overall wellness score. If we see your score is low, we will call you to see how you are. ALONE can provide you with information, such as how to keep warm in cold weather or information on financial benefits and entitlements.

INFORMATION STORAGE

Information from the BHome Sensors and the BWell App is stored safely on a password protected database created and looked after by Dundalk Institute of Technology. The information that ALONE collects may also be used without any names or address in presentations or documents. No one will know that this is your information. This information will remain safe and only visible by the right people. You will have a unique number so we will know it is your account but no one else will.

Information Retention

We may keep your information for as long as is necessary in light of the purposes set out in this consent form, unless we have any other legal reason to hold your information.



Your rights

You may have the right under certain data protection laws to raise objections to the processing of your personal data in the context of the Pilot. You also have a right to request a copy of your personal data and, in limited circumstances, to request its correction or deletion. Any such requests should be directed to the ALONE office at 01 679 1032 and they will be processed in accordance with applicable data protection legislation.

Your personal data is processed for the Pilot with your consent. It is the legitimate interest of ALONE who are running the pilot to respect and accept any preferences or any objections you may have.

Please note that you may withdraw your consent to the use of your information at any time. However, this will not affect any information that has already been used up to the date you withdraw your consent.

If you wish to raise a concern about ALONE's use of your personal data you have the right to do so with the Irish Data Protection Commissioner.



Governing Jurisdiction

This pilot is governed by the laws of Ireland. The official power to make legal decisions and judgements thereby is exclusive to the courts of Ireland.

Liability

ALONE (and its directors, officers, agents, employees) cannot be held responsible for any claims of any kind made by third parties where such use is made without the consent of ALONE

Contact us

If you have any questions, concerns or complaints about our consent form or our data collection or processing practices, or if you want to report any security concerns to us, please contact us at the ALONE office on 01 679 1032

The image shows a full-page view of a notebook or worksheet. At the top, there is a solid red horizontal band. Inside this band, the words "PERSONAL NOTES" are written in a large, bold, white, sans-serif font. Below the red band, the rest of the page is white and features horizontal ruling lines. These lines alternate between a light blue color and a light brown/tan color, creating a striped pattern for writing.

CONSENT FORM

ALONE will only use your information in accordance with your preferences stated in this form. If you agree to participate in this pilot, please carefully read and tick as appropriate.

I have read and understood the information about this pilot and it has been explained to me with the chance to ask questions.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am happy and fully able to give my consent for the pilot.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I know that I am taking part voluntarily and can leave the pilot at any time without any effect on the support received by ALONE.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I know that this pilot is not connected to my ALONE tenancy agreement. Participating or not participating will not affect my tenancy agreement. (ALONE Tenant Only)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I know that this is a pilot and I do not depend on this technology to help me live in my home or for emergencies.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I would like ALONE to contact me if they are worried about information coming in from the BHome sensors and the BWell app.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am happy for the data from the BHome sensors and BWell app to be stored safely on a password protected database that does not store my name.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am happy for the data from the BHome sensors and BWell app to be accessed by key people in ALONE.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am aware that the Pebbell 2 has location capabilities and that it will send the Trusted Partner my GPS location if activated by a fall or if I press the button.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am aware that the Pebbell 2 has an 'online map' that displays the location of the Pebbell 2. I am happy that ALONE and our Trusted Partner do not have access to this and will not use it.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am aware that the Pebbell 2 has a 'silent call' function and I am happy that ALONE and Trusted Partner will never use this function.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

I am happy to be contacted by Trusted Partner if the Pebbell 2 device sets off an alert. If it is an emergency, I am happy for them to call out to my home.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am happy to provide the Trusted Partner with a key to my home.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I am happy for the data that is collected to be used in documents or presentations in a way that people do not know that it is my data.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I know that the technology and broadband will be taken out of my home after 12 months unless I decide to keep it.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
I have been given a copy of this consent form and the information booklet.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

I consent to take part in the pilot programme as outlined above and to the processing of my personal data as required. I waive any right that I may have to inspect or approve any materials that may be used.

I confirm that I have read this agreement and consent form and fully understand the meaning and effect of it. I understand that it is a legal document. I understand that this does not limit my rights under data protection law.

This Agreement is made between ALONE ("ALONE" or "the company") and you ("the Participant", "I"):

Your address:

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Your date of birth:

Signature:

Print Name:

Dated: