



YOU'RE NOT ALONE

2021

Financial Statements

Prepared under SORP



Best Practice in Transparency and Accountability

Contents

Trustees and other Information	2
Trustees' Report	3
Structure, Governance and Management.....	6
The Board of Trustees.....	6
Role of a Trustee.....	6
Trustee Recruitment.....	6
Planning	6
Quality.....	7
Reserves Policy	8
Investment Policy	9
Statement of Trustees' Responsibilities	9
ALONE's Strategic Plan 2019 – 2024	10
Transform Ageing at Home in Ireland	10
Aims and Objectives	10
Chief Executive Officer Report.....	11
Highlights of 2021.....	11
What We Do	12
Older People living in ALONE Housing.....	13
Older People already engaged with ALONE	13
National Support Line.....	19
HR.....	20
Communications & Campaigns	24 - 27
Independent Auditor's Report	28 - 30
Statement of Financial Activities	31
Balance Sheet	32
Statement of Cash Flow	33
Notes to the Financial Statements	34 - 47
Supplementary Information relating to the Financial Statements	48 - 50

Trustees and other Information

Charity Name	ALONE
Registration Number	CHY8259
Registered Office	Olympic House Pleasants St. Dublin 8
Trustees	Mr. Joe Sheehy (Chairperson) Mr. Eddie Matthews (Vice Chairperson) Mrs. Eimear Cahalin (Treasurer) Ms. Annette Gavigan (Secretary) Mr. Ed Sibley Mr. Kevin McConville (Honorary Member) Mr Mark Mulqueen Ms. Siobhan Hamilton Ms. Sarah McDonnell Ms Mary Walshe (from 24/05/2021)
Chief Executive Officer	Mr. Seán Moynihan
Auditors	Donal Ryan & Associates
Bankers	Bank of Ireland Walkinstown Dublin 12 Ph. 01 4567401
Solicitors	Mason, Hayes & Curran South Bank House Barrow St Dublin 4 Ph. 01 614 5000
Investment Managers	Davy 49 Dawson Street Dublin 2 Ph. 01 614 9900

Trustees' Report

The Trustees present their report and the financial statements for the year ended 31st December 2021.

Key achievements of the Trust and Subcommittees in 2021:

- Maintaining our values while implementing our strategic plan.
- Maintaining all Governance standards, meetings and commitments during the pandemic.
- Met all our commitments to the Charity Regulator and Housing Regulator.
- To maintain our risk and governance frameworks and work to maintain quality of service.
- To ensure sustainability of service to service users and the organisation ability to support same.
- Managed the growth of our Pandemic response.
- Oversaw the integration of staff, volunteers and technology to best serve the older people we work with.

Principal Activities, Business Review and Future Developments

ALONE is a registered charity in the Republic of Ireland (Registered Charity Number RCN 20020057, granted charitable status under Sections 207 and 208 of the Taxes Consolidation Act 1997 (Charity Number CHY8259), and is set up under a Scheme of Incorporation. A Scheme was formed under Section 2 of the Charities Act, 1973 on the 1st December 1981 for the purpose of incorporation the trustees of the charity known as ALONE. The original scheme was amended by the Amended Scheme of Incorporation dated 2017.

The Trustees' Report contains the information required to be provided in the Trustees' Annual Report under the Statement of Recommended Practice (SORP) guidelines. The Trustees of the charity are also charity trustees for the purpose of charity law and under the charity's constitution are known as members of the Board of Trustees.

In this report the Trustees of ALONE present a summary of its purpose, governance, activities, achievements and finances for the financial year 31 December 2021.

The charity is a registered charity and hence the report and results are presented in a form which complies with, although not obliged to comply with the Statement of Recommended Practice applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), the organisation has implemented its recommendations where relevant in these financial statements.

Financial Review

The results for the financial year are set out on page 34 and additional notes are provided showing income and expenditure in greater detail.

Results

At the end of the year the charity has assets of €30,482,960 (2020 - €27,432,102) and liabilities of €10,109,181 (2020 - €9,161,020). The net assets of the charity have increased by €2,102,697.

In accordance with the Constitution, the Trustees retire by rotation and, being eligible, offer themselves for re-election.

The Secretary who served throughout the year was Ms. Annette Gavigan.

At the AGM in 2021 Jeremy Chapman, Michael Hodgins and Pat Morgan rotated off the Board after many years of wonderful service to ALONE. The Board wants to express its gratitude to all three and to Ciaran Donegan who resigned in December 2021.

Compliance with Sector-Wide Legislation and Standards

The charity engages pro-actively with legislation, standards and codes which are developed for the sector. ALONE subscribes to and is compliant with the following:

- The Charities SORP (FRS 102)
- Governance Code
- Lobbying Act 2015
- Charities Regulator
- ISO 9001:2015
- Charities Institute of Ireland: Triple Lock Compliance
- Quality in Befriending
- Investing in Volunteers

Principle Risks and Uncertainties

The Trustees have assessed the risks and have taken measures to manage these risks in ALONE as follows:

COVID-19 Pandemic

The effect of COVID-19 presents risks for the Trust and steps have been taken by updating risk registers and a review of our quality and governance structure to manage those risks and ensure organisational sustainability in achieving its strategic objective.

Charity income risk and funding risk

In common with other organisations operating in Ireland in this sector, the Trust is dependent upon voluntary income donations. The charity is also affected by both the budgetary constraints of the public and fluctuating investment returns. The Trust's policy is to ensure that sufficient resources are available from cash balances, cash flows & reserves to ensure all obligations can be met when they fall due. The Trustees are of the opinion that the Trust is well positioned to manage the costs of running the Trust. The Trust is also working to widen our income streams.

Trustees

The Board of Trustees of the organisation under the terms of objectives of the Trust are as set out under 'Trustees and other information'.

Accounting Records

The measures taken by the Trustees to ensure compliance regarding proper books of account include:

- The implementation of necessary policies and procedures for recording transactions
- The employment of competent accounting personnel with appropriate expertise
- The provision of adequate resource to the financial function

The books of account of the Trust are maintained at the business address.

Trustees' Report for year ended 31st December 2021

The Audit and Finance subcommittee develop and propose the budgeting to the Trustees. Results are revised monthly and quarterly as required.

Auditors

The auditors, Donal Ryan & Associates, have indicated their willingness to continue in office.

Payment of Creditors

The Trustees acknowledge their responsibility for ensuring compliance with the provisions of the European Commission (Late Payment) Regulation 2002. It is the Trust's policy to agree payment terms with all suppliers and to adhere to those payment terms.

Events after the Balance Sheet Date

There have been no other circumstances or events subsequent to the year-end which require disclosure in, or adjustments to, the financial statements or in the notes thereto.

Going Concern

ALONE has continued to operate and expand in response to the needs of older people during the Pandemic with income from both state and fundraising income streams to ensure that our operations will continue to be sustainable and deliverable into the future.

In recent years, ALONE has generated income from a growing number of sources. It remains reliant on donations from the general public as well as other forms of income. ALONE is also in receipt of statutory income from more than one Government Department and is working to become a modern charity that can also raise money as a social enterprise. As mergers take place within ALONE it will also result in economies of scale. The Trustees have reviewed all relevant information and are confident that ALONE has adequate financial resources to continue in operational existence for the foreseeable future. On this basis, they consider it appropriate to prepare the financial statements on a going concern basis.

Government Department Circulars

ALONE is compliant with relevant circulars including Circular: 44/2006 "Tax Clearance Procedures Grants, subsidies and Similar Type Payments" and DPE 022/05/2013 Circular: 13/2014 'Management of and Accountability for Grants from Exchequer Funds'.

On behalf of the Trust



Trustee Eimear Cahalan

Date: 13/10/22



Trustee JOE SHEEHY

Date: 13/10/22

Structure, Governance and Management

ALONE was founded in 1977. The governing document of ALONE is its Deed of Trust.

The Board of Trustees

The Trustees ensure that the values and principles of ALONE are safeguarded and that the Scheme of Incorporation is kept under review to reflect ALONE's circumstances and aspirations. The Board ensures that ALONE has clear plans with strategic and long-term goals and that ALONE's activities are monitored and its risks are managed.

The minimum number of members of the Board of Trustees is 5, the maximum is 13. Details of members are available on the ALONE website. The Board meets once every 8 weeks. In addition, members meet in standing committees, as required, to consider matters relating to Audit and Finance; Human Resources; Communications & Campaigns and Services, Risk and Governance. No Trustee receives remuneration for their service. Each Subcommittee reports at every Board meeting. The Board oversees and guides all actions of the trust and is the ultimate decision making body. The Board also maintains a work plan for itself and each Subcommittee.

Role of a Trustee

- Attend board meetings
- Understand the role, structure and workings of the Board and work to ensure that the Board meets its responsibilities
- Understand their individual and collective responsibilities and be accountable for their actions
- Actively contribute to the work of the Board – via committees or as an office holder
- Read reports provided to ensure they can act and participate in collective discussion and decision-making based on full information
- Be bound by majority decisions of the Board and accept collective responsibility and the authority of the Board
- Fulfil their duty to ensure good governance of ALONE and be proactive in this capacity.
- To update the register of interests and code of conduct yearly

Note: All office holders and Board members are offered training.

Trustee Recruitment

If the Board identifies a need for new members, it commences a process to recruit. New members of the Board are identified through Board Match. New members are appointed by unanimous agreement of the existing members and can serve three terms in line with the Scheme of Incorporation. All new Trustees take part in an induction to ensure full understanding of their role and responsibilities and are offered training in Board Membership and Leadership. One Trustee stepped back in 2021 and 3 rotated off the board after many years of long and worthwhile service. Our thanks again to Ciaran, Michael, Pat and Jeremy.

Planning

ALONE has a strategic planning process. Plans are based on the current and emerging needs of older people, through consultation and review of ALONE's Management Information System (MIS) data. They also take environmental factors, such as the economy and activity of statutory and voluntary agencies, into account.

Annual plans cover our work, team responsibilities, and budgets. Progress is tracked through performance indicators, statistics, feedback from older people and other stakeholders (such as partner organisations), and monitored at staff and quality meetings. The Board has appointed a subcommittee to oversee the Business Plan.

The unforeseen circumstances we've encountered with COVID-19 in 2020, have not and will not conflict with our Strategic Plan. We are refreshed and relaunched our Strategic Plan in 2021 to include our learnings from the pandemic.

Quality

ALONE is proud of its Accreditation/Certification and Award achievements in the following areas:

Investing in Volunteers Award:

ALONE holds an "Investing in Volunteers" Award, certified by Investing in Volunteers. We will initiate our renewal process in May this year with the expectation of our continued Award certification.

Quality in Befriending Excellence Award:

ALONE holds a Quality in Befriending Excellence Award, certified by Befriending Networks. We are presently undertaking the recertification process for the renewal of our Award, with the expectation of our continued Award certification.

Quality Management System:

ALONE's quality management system is accredited to the International Quality Standard ISO 9001:2015. Compliance with this Standard and our commitment to continuous improvement helps assure the best standard of service for the older people and volunteers supported by ALONE, and value for money to donors. ALONE's compliance to the requirements of ISO 9001:2015 is subject to annual surveillance audit by external INAB (Irish National Accreditation Board) approved assessors, EQA (Ireland) Limited. The most recent surveillance audit took place in January 2022 with the successful outcome of the continuation of our accreditation for a further year.

Universal Design:

To complement our existing quality assurance systems in place, ALONE intends to add Universal Design Principles to its suite of standards.

The Centre of Excellence in Universal Design (CEUD) within the National Disability Authority was very pleased to engage with ALONE as part of its activities to guide on how the Standard EN 17161 could be implemented in organisations. The objective of this standard is to provide a framework for an organisation's procedures and processes to extend the range of users of its products and services, taking account of human diversity – the diverse range of characteristics and capabilities that people have. The framework also helps organisations use a consistent approach for addressing accessibility, and to meet some of its statutory obligations.

ALONE integrated the standard into its universal design approach activities in the Sláintecare project to improve services for older people, and have since extended beyond that to use the standard as a framework to inform the whole organisation's approach to managing accessibility.

The CEUD recognised ALONE's leadership as an early adopter of this important standard their leadership and stated that they hope that it can offer a roadmap for other organisations to follow in this type of work.

Triple Lock Standards:

We comply with the CII (Charities Institute Ireland) standards in compliance with Triple Lock *ensuring transparent reporting, good fundraising and governance*, and work in concurrence with housing standards.

Having re-confirmed our compliance with Triple Lock Standards with our Finance and Fundraising Department Heads, we are ready to submit our 2022 Annual Self-Certification to CII, following Board/Trustee approval.

Governance Code

ALONE is signed up to the Governance Code for community, voluntary and charitable organisations in Ireland and complies with the high standards for governance and transparency, which the code requires.

ALONE has five key sources of funding, which have seen the following changes:

1. Rental income increased by 10% year on year.
2. Fundraising income decreased 21% versus 2020, albeit 2020 was an exceptional year.
3. Legacy income increased significantly in 2021 v's 2020.
4. The value of our investment portfolio increased in 2021 due to gains achieved in the market, on both our cautious and moderate investment plans. We also invested a further €1.5m in December 2021 in order to provide some resilience during the challenging inflationary times ahead. We won a significant contract with the HSE to roll out our services across nationally and in 2021 funding from statutory bodies amounted to 34% of total income.

Risks and Uncertainties

Consideration of risk and putting structures in place to manage risk are key responsibilities of the Board. The CEO and Management Team are responsible for implementing the risk strategy of ALONE and the staff and volunteer team is responsible for compliance. ALONE's risk management system and risk register is actively managed and reviewed by ALONE's Board and Management Team. The Board made a decision to engage with state agencies to secure funding towards core services.

ALONE's current Reserves Policy is to hold €1,700,000 available in Davy's Investment Portfolio. These restricted funds can be drawn should the need present and is deemed appropriate by the Board of Trustees should a circumstance exist where the Board of Trustees deem it appropriate to draw these restricted funds should the need present. This was split into €500,000 for risk to property income based on indicators from the Stock Condition Survey and €1,200,000 for non-property income to ensure continuation of all operations. This is reviewed at least every 2 years to assess if it was appropriate to the scale of the risk.

Future Developments

In planning its future activities, the Trustees will seek to develop the Trust's activities including managing the effects of the difficult trading period caused by the COVID-19 Pandemic.

ALONE Policies**Investment Policy**

The Trustees employ Investment Fund Managers to manage the portfolio. Their work is undertaken within broad investment parameters set by the Trustees which take regard of acceptable levels of risk and the balance between income and capital appreciation requirements. Their performance is measured against appropriate industry benchmarks. The Audit and Finance Sub-Committee receives regular reports with commentary to review performance and consider changes to the portfolio to respond to market conditions.

Statement of Trustees' Responsibilities

The Trustees are responsible for preparing their report and the financial statements in accordance with applicable Irish law and Generally Accepted Accounting Practice in Ireland including the accounting standards issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland.

The Trustees are required to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Trust and of the net resources of the Trust for that year.

In preparing those financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently
- Make judgements and estimates that are reasonable and prudent
- State whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards

The Trustees are responsible for keeping proper books of account which disclose with reasonable accuracy at any time the financial position of the organisation and to enable them to ensure that the financial statements are prepared in accordance with accounting standards generally accepted in Ireland and with Irish statute. They are also responsible for safeguarding the assets of the Trust and hence, for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

There is no relevant audit information (information needed by the Trust's auditors in connection with preparing their report) of which the Trust's auditors are unaware, and the Trustees have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the Trust's auditors are aware of that information.

ALONE's Strategic Plan 2019 – 2024

Transform Ageing at Home in Ireland

ALONE, as part of its planning and implementation process, reviews activity and outcomes when planning and setting targets for the coming year.

ALONE's 3-year Business Plan came to completion at the end of 2018. We have moved into a new Strategic and Business Plan for 2019-2023 in 2019, however, following the COVID-19 Pandemic, ALONE has had to pivot in terms of how it organised itself and delivered its services. In early 2021 we refreshed our existing plan to align with learning and progress due to COVID-19.

Our updated Strategic Plan stresses the importance of ALONE playing a leadership role in the sector and beyond. ALONE is committed to playing a significant role in shifting the ageing paradigm from a passive medical-based model to an active community-based model. We partner with others to shape and roll-out national policy ultimately delivering more effective services.

ALONE's vision is that every older person has the opportunity to age safely and securely at home. By achieving our strategic goals, we aim to realise this vision.

ALONE's Strategic Goals 2019-2024 are:

1. Lead the drive to age positively at home in Ireland
2. Strengthen the Nation Network of Community Service Hubs
3. Innovate and Develop Social Enterprise
4. Develop Organisational Sustainability
5. Enhance Organisational Capacity for Growth

Aims and Objectives

Our Vision: Every older person has the opportunity to age safely and securely at home.

Our Mission: To revolutionise how we age by offering innovative and supportive services for older people, their families and our community.

Chief Executive Officer Report

THEME: GROWTH & INTEGRATION

Our 2021 Trustees report reflects on the resilience of our organisation, the power of our integration with other organisations and the remarkable growth journey we are embarking on, supporting us on our strategic journey.

The following sets out, in summary form, the main issues and achievements which the Trustees, the management, staff, volunteers and most importantly our residents and clients have benefited from or been involved in during 2021. Ahead of this detail, I would like to offer a sincere thank you to my colleagues from Trustees down for their unselfish dedication and time given to the work of ALONE during 2021 which is appreciated. I would like to thank the management, staff and enormous number of volunteers who are dedicated to the ALONE vision. Most of all I would like to thank the older people ALONE serves for allowing us to be part of their life's journey.

Although we can't truly reflect the amazing range and scope of work and commitment shown by our staff and volunteer in this one report. A million actions of kindness, problems solved, and conversations held. Our aim is to improve the health and mental health of all the older people we met.

We have outlined many achievements from across the organisation throughout 2021.

Progress was made in all areas of our strategic goals and especially with the commencement of our phase of rapid development through growth of our range of services across the country.

Support requests range is nearly endless across the following areas: Loneliness, Technology, Housing, Support & Befriending, Personal Care, Financial/Legal and Safety & Security. Our assistance and support is not exclusive to these areas of highest need.

Key to our services is the integration, interdependence between staff, volunteers and technology. We are working hard so that we maximise the services and supports available to all in the community.

Highlights of 2021

- In 2021, ALONE operated all services 365 days of the year
- We supported **9,178** unique older persons
- **20,908** calls were made to our National Support and Referral line
- **165,740** calls were made to older people by ALONE
- **60,794** visits by our volunteers to the older people we support, providing practical supports and social prescription
- We had **3,811** volunteers supporting our services an increase of **30%** on 2020's figure
- Volunteers gave **121,588** hours of valued support to our older persons
- ALONE trained and subsequently added **967** new volunteers to our frontline services
- We matched **724** volunteers with older people
- Made **3,846** recorded check-ins/interactions with tenants
- On Christmas Day week, ALONE identified 700 older people in need of Christmas dinner and working with our community everyone got a Christmas Dinner delivered.

- ALONE's Technology Engagement Team supported **485** older people with technology
- **524** assistive technology devices were distributed across the Country
- **95** training sessions delivered to our Community Impact Network
- Fundraised total of **€2,839,341**
- **46** press releases achieved a total reach of **378,615,113** views with a value in excess of **€3m**.

What We Do

ALONE's **Coordinated Support** empowers older people by devising personalised support plans in order to help older people address challenges and find solutions. We offer access to our services while aiding coordination and enabling older people to access medical as well as non-medical sources of support within their community to improve physical, emotional and mental wellbeing.

The service offers help to resolve all types of difficulties, give practical support and engagement with local events and activities all our services includes providing technology solutions for older people to remain at home.

ALONE's **Support & Befriending** service provides companionship and practical support to older people who would like or need it. The service also provides assistance to solve everyday problems, and links the older person in with local events and activities. We provide advice and information on health and wellbeing and will provide the older person with further support as and when required.

ALONE's **Visitation Support & Befriending Service** provides regular visits to an older person. We provide friendship, practical support and links to local activities and initiatives.

ALONE's **Telephone Support & Befriending Service** provides daily or weekly telephone contact to an older person. We provide friendship, advice and offer information on health and wellbeing, risk management and how to get involved in local activities and relevant initiatives.

Social Prescription is integrated into each of ALONE's Services. We provide practical support and encouragement to older people to access non-medical sources of support within their community.

ALONE's **Assistive Technologies** mission is to create an infrastructure to empower older people to use technology, enabling the user to manage their social connection, health, safety and security.

Staff and volunteers are trained to Distribute, Install and Respond to technology. Our Technology Supports are being fully integrated throughout all ALONE Services and our partnership model.

Housing with Support is a model of universal design housing with 24/7 care and support staff on-site support to create an alternative housing choice for those who need it and reduce the dependency on nursing homes.

ALONE's Housing provides homes and ongoing support for older people who have housing difficulties. We provide secure tenancies with visiting supports which enable independent living.

Older People living in ALONE Housing**Actions of Housing**

1. Continuation Telephone check-ins with Tenants
2. Support plan management of tenants – returned back to services in 2022
3. Maintenance and Asset management.
4. Rent management.
5. Management of retention period for Block A Jamestown court and extra works in Jamestown Court.
6. Report and recording of actions and outputs.

ALONE Housing 2021 Achievements

- Made 3,846 recorded check-ins/interactions with tenants.
- All tenant households checked with at a minimum of once a month.
- There were new tenancies: 4 new tenancies and 3 housing transfers.
- We undertook 10 refurbishments.
- Increase in rent and leasing income.
- Maintenance items completed:
 - Total 1,512, some timelines were impacted by COVID
 - Routine: to be completed within 4 weeks = 1,207, 96% completed within timeline
 - Urgent: to be completed within 1 week = 275, 98% completed within timeline
 - Emergency: to be completed in 24 hours = 20, 95% completed within timeline
- ALONE housing delivered at least 2 hampers to all tenants and gift cards at Christmas

Older People already engaged with ALONE**COVID-19 Response – *again only a small sample of activities***

This covered the supports and service provision to older people who were currently using ALONE services or had engaged with ALONE over the past year. Clear procedure and protocols on supporting all older people through COVID-19 who are already linked in with ALONE through Support Coordination, Visitation Support and Befriending, and Telephone Support and Befriending were developed.

Focused on continuing to offer our services to older people and we were able to do this by using a hybrid model of remote and in person assessments and befriending introduction matches.

Re-engaged with organisations and professionals that we had relationships prior to the pandemic. ALONE focused on creating new referral pathways and developing new relationships in by CHO area to enable us to reach as many older people in the community as possible.

ALONE services in 2021 included the following:

- Support Coordination,
- Telephone Support & Befriending,
- Visitation Support & Befriending,
- Housing with Support,
- Assistive Technology and
- ALONE Housing.

ALONE'S NATIONAL RESPONSE REPORT

2021 National Results

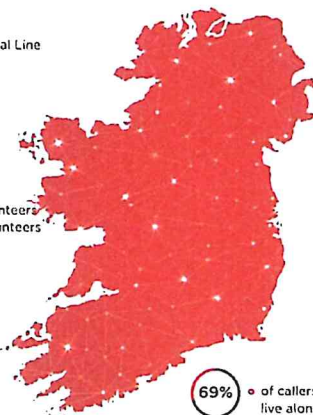


20,908 • Calls to our National Support & Referral Line
9,178 • Total number of Older People supported

121,588 • Total Volunteer hours
724 • Matches complete
3,811 • Total Volunteers
967 • New Volunteers added to frontline
165,740 • Calls made to older people from Volunteers
60,794 • Visits made to older people from Volunteers
• Practical Supports
• Social Prescription

6,762 • Support Plan Objectives complete
5,116 • Monthly referrals: Hospitals, Primary Care, Local Authorities and Self/Public/Family

65% • of callers are 75 - 90 years of age



69% • of callers live alone

50 • Local Partnerships
6 • Mergers

704 • Older people using Technology to live at home for the first time
671 • Technology Support Plans put in place
410 • Within the above Support Plans: Technology Devices Installed in older peoples homes

• Support requests ranging from:
• Technology
• Housing
• Support & Befriending
• Personal Care
• Financial/Legal
• Safety & Security

f ALONEireland in ALONE Ireland
t ALONE_Ireland @aloneireland

In 2021, we supported **9,178** unique older persons.

20,908 calls were made to our National Support and Referral line.

65% of the older people we supported were between **75-90 years of age**.

While **69%** of callers lived alone.

165,740 calls were made to older people by ALONE and **60,794** visits by our volunteers to the older people we support, providing practical supports and social prescription.

In total, volunteers gave **121,588** hours of support to our older persons with a total of **3,811** volunteers supporting our services.

ALONE trained and subsequently added **967** new volunteers to our frontline services which resulted in **724** matches with older people.

Our service staff completed **6,762** support plan objectives in 2021 while also receiving **5,116** referrals from a range of facilities namely: Hospitals, Primary Care, Local Authorities and from the older person themselves, public or family.

The need and the desire for older people wishing to age in their own homes was increasingly highlighted throughout services in 2021.

2021 was a year of change in ALONE as we re-emerged from COVID to return to our HUB model; this resulted in services staff moving from remote streams on a national basis to returning to working directly with older people in each CHO on a local level.

As the COVID-19 pandemic response became less urgent and more manageable we moved from working in National work streams back to the CHO areas in June 2021.

CHO1

We focused on referral development in new counties with new staff joining the CHO1 team.

CHO1 supported **1,218** older people:

- **620** of these received our Telephone Support & Befriending service where a total of **34,147** calls were made
- Our Visitation Support and Befriending service was delivered to **353** older people
- **885** Support Plan Objectives were completed

CHO2

CHO2 supported a total of **339** older people:

- Our Visitation Support and Befriending increased in delivery from **2 to 25**
- **570** Support Plan Objectives were completed

Key referral pathways we developed in acute hospitals, primary care and community organisations.

CHO3

CHO3 supported a total of **237** older people:

- **17,562** calls were made through the Telephone Support & Befriending service
- Those supported through Visitation Support and Befriending grew from **2 to 37**
- **266** Support Plan Objectives were completed

In 2021, the CHO3 Telephone Support & Befriending Service was launched to support older people in the region.

CHO4

CHO4 supported a total of **344** older people:

- Those supported through Visitation Support and Befriending grew from **1 to 29**
- **306** Support Plan Objectives were completed

CHO5

CHO5 supported a total of **747** older people:

- **34,289** calls were made to older people through our Telephone Support and Befriending Service
- Those supported through Visitation Support and Befriending increased from **78 to 95**

- **622** Support Plan Objectives were completed
- Support Coordinators **rising from 4 to 6**

Visitation Support and Befriending service welcomed the Rosslare Befriending Service to ALONE.

Towards the end of 2021 CHO5 concentrated on connecting with services and organisations to ensure that they were aware of the ALONE services available to the older people of CHO5 in order to support them to age in their own home and reduce isolation and loneliness.

CHO6

CHO6 supported a total of **764** older people:

- Telephone Support & Befriending service where a total of **1,761** calls were made
- **470** Support Plan Objectives were completed
- Volunteers in this area amounted to **627** by the end of 2021

CHO7

CHO7 supported a total of **1,223** older people:

- **3,249** calls were made through our Telephone Support & Befriending service
- **1,207** Support Plan Objectives were completed

CHO8

CHO8 supported a total of **275** older people:

- Older people supported through Visitation Support and Befriending was **98**
- **33,064** calls were made through our Telephone Support & Befriending service
- **976** Support Plan Objectives were completed

ALONE developed our services in new counties across the CHO, including Laois and Offaly where we set up a Network of Community Services. Including: Offaly Local Development Company, Offaly Men's Shed, Meals on Wheels, various libraries across the county and 15 other organisations and services. This Network will give us an opportunity to work in partnership and to coordinate service delivery to older people within the county and is proving to me extremely beneficial as a means of networking.

CHO9

CHO9 supported a total **1,537** older people:

- **3,903** calls were made through our Telephone Support and Befriending Service
- **1,488** Support Plan Objectives were completed

In December 2021, the Carecall Telephone Service previously CrossCare Service, was taken over by ALONE as part of a merger. The CareCall Service consists of a team of 6 staff who provide Telephone Support & Befriending through daily and weekly calls to roughly 380 older people across CHO7 and CHO9. ALONE merged these staff and older people within our service.

CHO9 completed our Sláintecare Project which supported over 50 older people to age at home with the aid of Support Coordination and Technology. As part of the Sláintecare project, CHO9 held a Speed networking event in CHO9. It was a platform for organisations to meet to discuss their services and make connections facilitated by ALONE and the HSE.

Community Impact Network

Community Impact Network (CIN) is a national support network for befriending services across Ireland led by ALONE. We provide resources and training to new and well established befriending and support services. Training options are available to both the staff of services and their volunteers.

BNI was established by a number of befriending organisations in Ireland in 2015. The network was set up to increase collaboration amongst befriending services and to enable the sharing of information and resources. **Today, more than 60 befriending organisations from across Ireland are members of CIN.**

By the end of 2021, ALONE have now successfully partnered with **50** organisations and have completed **6** mergers within the Community Impact Network.

Working partnership with the HSE, Digital Transformation unit, and Sligo County Council to establish a living labs/Digital Hub in Sligo. The working group sourced funding to establish the hub in a community setting that also was a Broadband Connection Point (BCPs) public location, and had been selected to receive high-speed connectivity as part of the National Broadband Plan.

In partnership with Vodafone, over 500 smart phones were provided to older people in several CHO'S through ALONE staff and partners.

As part of the Keeping Well, Staying Connected initiative exercise books and recipe books were printed and distributed to older people in many CHO area.

ALONE printed and distributed over 1000 recipe and exercise books throughout CHO to older people as a Health and Wellbeing initiative.

In partnership with Age and Opportunity, we worked to provide an online course to older people called Changing Gears. It's a 6-week programme about supporting older people who are going through a change in their life.

ALONE were awarded a grant from Bank of Ireland and The Community Foundation to organise an exercise class in partnership with Siel Bleu for older people

Technology BConnect Technology

- Supported 485 older people with technology
- 524 devices were distributed across the Country
- 1 housing body was supported with technology projects
- Trained 28 Support Coordinators and Volunteer Support Officers on 'hands-on' assistive technology training across the country
- 95 older people were provided internet access and many experiencing it for the very first time
- Expanded to 3 Technology Engagement Officer's across the country and had a dedicated Technology Engagement Manager.
- We computerised 1 organisation in 2021, including on-boarding, training and Salesforce set-up.

- We organised 12 training sessions with 4 external organisations with 27 participants in total.

The Keep Well - Staying Connected initiative was a collaboration between ALONE and Local Community Development Committees (LGMA) supported by Sláintecare.

Training was provided to groups, services or organisations nationally who were seeking support and guidance on setting-up and coordinating a befriending service. The training was provided to staff and volunteers of the services.

- The training project offering ran from February – October 2021
- Initially ALONE was to provide training for Community Call helpline operators and volunteers and services who may be looking for support in the setting-up and coordination of a befriending service – communicated to all Local Authority areas and county councils. This training was provided and then the training offering was opened up to any befriending services who would like training or supports.
- Training materials were created and compiled on to the online learning system Articulate.
- 95 training sessions delivered online via zoom facilitated training. Facilitated zoom training provided was in supplementation to the e-learning training materials provided.
- 41 Services; 57 staff members and 71 volunteer members were supported and trained to provide befriending services and support via phone or visitation to members of their community experiencing loneliness and isolation. In addition, phone and email support queries were also provided on request.
- Local Authority Areas: Training was provided to befriending services located in 15 out of 32 counties nationally. These counties were: Cork, Carlow, Cavan, Clare, Donegal, Dublin, Galway, Kerry, Kildare, Mayo, Monaghan, Sligo, Tipperary, Westmeath and Wexford.

Transition to Community Impact Network

- We currently have 71 organisations in Befriending Network Ireland, this comprises of BNI members and organisations linked to BNI for supports and partnerships.
- 37 additional services were provided training via the Keep Well Staying connected and there is the opportunity to extend the Community Impact Network to those organisations.
- ALONE has managed Befriending Network Ireland (BNI) since its inception in 2015. Following recent consultations and in the light of changing circumstances, particularly over the last 18 months, ALONE has decided that it is imperative to update BNI.
- ALONE is proposing a more holistic, diverse, integrated and innovative community-based impact network. This strengthened network with a wider membership base, a broader service offering and a greater number of member supports will be known as the Community Impact Network (CIN).

National Support Line

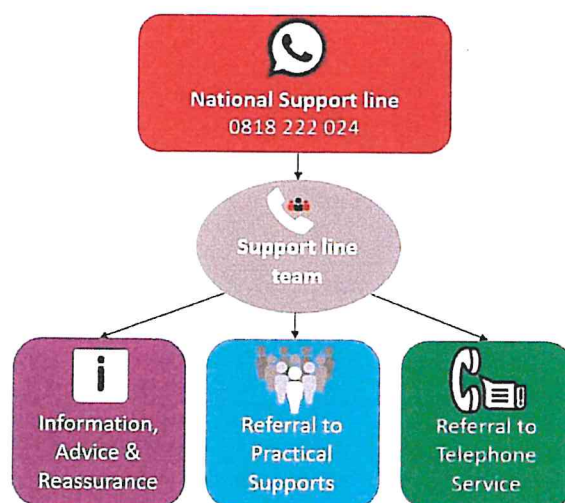
ALONE's National Support Line

The National Support Line operates seven days a week from 8am – 8pm, 365 days a year. A Samaritans after-hours (8pm-8am) voicemail/transfer service was also installed as part of this service. All our National Support Line volunteers are working remotely from their own homes, using ALONE's Customer Relationship Management system to provide this service.

ALONE launched a dedicated referral line for professionals including Home Care Providers, Local Authorities, Local Development Companies, Hospitals, Primary Care, the HSE, GPs, members of PPNs and other community services, including pharmacy staff. This referral pathway is operational seven days a week and is specifically for professionals who wish to make a referral including ALONE staff.

COVID-19 Response

The National Support Line opened the door to all older people who were newly engaging with us looking for support or reassurance as result of COVID-19. These people are offered immediate advice and reassurance on the call and also be directly referred to our support coordinators and daily telephone support service for follow up on emotional and practical support.



ALONE National Support Line Achievements

- Throughout 2021, we received more than **20,908** calls to ALONE's National Support Line
- ALONE staff and volunteers made in excess of **165,740** calls to older people through a variety of services we provide which includes: Telephone Support and Befriending calls, check-in calls and return calls
- Cumulatively, that's an astonishing **186,648** calls placed to and made from older people in 2021

HR

Introduction

This report sets out a summary of the activity of the HR Department under the following departmental objectives:

- HR Department
- Recruitment
- Performance Management
- People Policies
- Employee Relations
- Special Projects

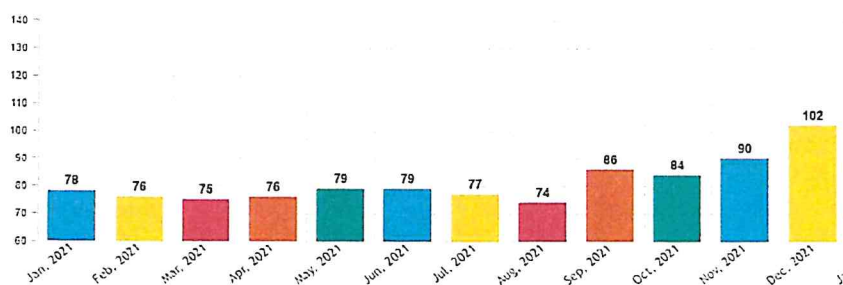
HR Department

The HR department has been growing and developing progressively to meet the operational and strategic needs of the ALONE organisation. The expanded HR department is now well established.



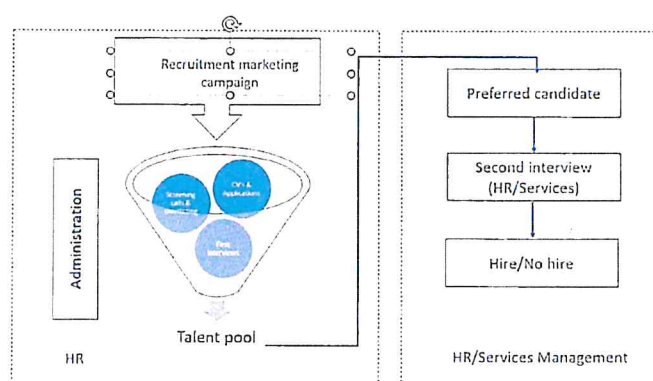
Headcount

- ALONE's headcount has been growing rapidly from a headcount of 78 in January 2021 to 102 at the end of December 2021.



Recruitment

- ALONE's recruitment mission statement is to recruit capable people who are passionate about enabling older people to age at home and who are a good cultural fit with the ALONE organisation's vision and values and for Recruitment to be completed to forecast and within budget.
- A service Talent recruitment process was introduced. The objective of the Services Talent Recruitment Process is to ensure that the company attracts the best possible talent to fill all vacancies, using best practice recruitment practices.



Services Talent Recruitment process

- There has been a significant improvement to the onboarding of new starters. The employee lifecycle procedure has been updated to align with the streamlined process along with updated role requisition and new starter forms.

Performance Management

- The HR Department re introduced the Performance Management Process and check in procedure in September 2021 with quarterly training conducted throughout the year
- HR's goal is to promote, support and report on the implementation of the ALONE performance management process
- Through this process ALONE will continue to build high-performing teams via ongoing conversations through a trusted review process. HR are available to support both managers and employees in driving positive change



Figure 1

People Policies

It is HR's goal to ensure the correct policies and procedures are in place and to identify any gaps in policy. This plays a key role in supporting fairness and consistency across ALONE.

Employee Relations

HR's goal is to maintain a stable employee relations environment by developing and implementing a proactive positive employee engagement strategy.

Fundraising

Despite the impact of the pandemic on all of us, ALONE received overwhelming support from individuals, community groups and corporates alike who gave so generously in 2021, and helped us reach a final fundraised total of €2,839,341.

Individual Fundraising

- The Christmas Donor Mailing generated €107,686.25 from its mid-November launch to 31 December 2021
- Fourteen people kindly chose to support us in their Will

Corporate Fundraising

Space restricts us from mentioning all the corporates who kindly supported us in 2021 including:

- Irish Life and Canada Life raised €39,000 for ALONE and engaged with our teams to support us with core skills that would benefit our work
- O'Brien's Wine Off Licence Group donated €30,000
- Standard Life donated €36,388
- Google staff who raised €5,184
- Diageo gave a €35,100 donation
- Kelly Cards who sold Christmas Cards in support of ALONE again this year and raised €1,883.20
- The Bank of Montreal who donated €18,877 and who will continue their partnership with ALONE into 2022

Funds were also received through a number of Trusts and Foundations including:

- United Way Worldwide donated €61,000 (Cardinal Health) funding of support position and expenses
- CAF (Qualcomm) donated €16,977 in support of our tech programme
- Grifols donated €5,000 in support of our work with older people
- The Community Foundation for Ireland donated €104,600 in support of a number of programmes

Community Fundraising

Dragons at the Dock – Teams of 20 had 8 weeks to run, walk, cycle and crawl the accumulative distance from Dublin to Hong Kong - benefiting 5 charities the Dragons at the Dock raised €20,000 for ALONE.

Communications & Campaigns for Change

The Communications team grew with the addition of the Head of Communications & Fundraising in September 2021.

Throughout 2021, ALONE has grown its impact in advocating on behalf of our older people. The older people that we work with have been a part of this work and we have included their stories and situations whenever we can. We always take a sectoral approach to achieving change. We made a number of submission to Oireachtas Committees, government departments, Commissions and other stakeholder groups:

- Submission to the Committee on Justice on the Dying with Dignity Bill
- Submission to the Pensions Commission
- Submission to the Department of Housing, Local Government and Heritage on Ireland's next housing strategy
- Submission to the Department of Social Protection for Budget 2022
- Submission on the Draft Development Plan Guidelines for Planning Authorities
- Submission to the Commission on Taxation and Welfare
- ALONE appeared before the Joint Sub-Committee on Mental Health to discuss services provided to older people

Campaigns

ALONE carried three successful advocacy campaigns in 2021:

- **National Sub Group**
- **Housing for All**
- **Budget 2022**

Strategic Project

Commissioned research with Threshold on the housing pathways and the experiences of older people in the private rented sector.

Home Care Coalition

ALONE continues to act as a leader and Secretariat for the Home Care Coalition and a major voice for the right to Home Care.

Loneliness Taskforce

ALONE continues to act as a leader for the Loneliness Taskforce, including providing staff hours as a Secretariat, and in 2021 reformed the Taskforce. The Taskforce was reformed for a broader representation of the organisations and individuals working to address loneliness. An independent Chair of the Taskforce was also appointed.

The first meeting of the reformed Loneliness Taskforce took place in 2021. Throughout 2021, the Loneliness Taskforce worked on developing recommendations to address loneliness in Ireland. These recommendations were submitted to the Department of Health and these will be followed up on in 2022.

Alliance of Age Sector NGOs

As a member of the Age Alliance, ALONE developed the lobbying procedure for the Alliance and records lobbying.

ALONE supported the development of a submission on the progress Age Alliance members have made on implementing the Madrid International Plan of Action on Ageing. Central to the alliance is campaigning on;

- Ageism
- Ageing in place
- National positive ageing strategy

Brand governance and maintenance

In 2020, ALONE committed to a refreshed brand identity. The full implementation process occurred in 2021. Items that were worked on:

Website

Brand refresh extended to a refresh of the ALONE website launched November 2021

Love is the way

ALONE teamed up with Declan O'Rourke and Bonfire Dublin to release our 'Love is the Way' Advertisement campaign, calling on members of the public to consider donating to ALONE to help continue our important work with the increased number of older people seeking our support.

#ChangeOneDay – Loneliness awareness week

ALONE highlighted the dangerous effects of loneliness being felt by older people in lieu of Loneliness Awareness Week. The Loneliness Taskforce remarked that they wish to raise awareness of Loneliness in June each year as they advance towards their goals. ALONE similarly campaigned for members of the public to reach out to an older neighbour, friend, relative or someone they don't really know that well in order to #ChangeOneDay.

Help us leave no one ALONE at Christmas

Our campaign entitled, 'ALONE at Christmas', offers the public first-hand advice as to how they too can end the silent epidemic of loneliness and social isolation amongst our older people. The secret? The gift of you. Over the past two years, ALONE has proven the strength of our community and the power of connection. This significant partnership of community and connection have in turn helped to provide the answer to loneliness. People are the vital piece needed to reconnect our older people to the community in order for them to feel supported and like they belong.

Gaelic Players Association (GPA)

ALONE and the GPA embarked on a Visitation Support & Befriending pilot. ALONE facilitated an induction and training programme on the work of ALONE and its services to interested players from targeted counties. Members who decided to get involved will be working towards ALONE's key message of supporting and enabling older people to age at home for as long as they wish.

Remembrance Ceremony

ALONE held a ceremony to remember the lives of people lost during the pandemic. The event was held in the Unitarian Church in Dublin, Tuesday 2nd November, at 4pm.

The ceremony was led by Reverend Bridget Spain and will feature staff, management, trustees and older people from the ALONE community throughout Ireland.

Together we remembered and honoured all those who have passed away; older people, volunteers, staff, board, our partner organisations and all friends ALONE network. We stood together to acknowledge those in our communities who lost someone dear to them.

PR

Press releases	
Total press releases	46
Media Value	
AVE	€3,369,312
Total value print	€2,190,831
Total value online	€823,694
Number of pieces online	413 items
Total value broadcast	€354,787
Number of piece broadcast	120 items
Media requests	
Number of media requests requested	168

Social Media

Platform	Growth
Facebook	53.48% organic growth in followers since March 2020
Instagram	197.69% organic growth in followers since March 2020
Twitter	43.03% organic growth in followers since March 2020

Social Media Fundraising – Facebook & Instagram

Donation value total	€20,223.91
Total number of donations	988

Website

Number of sessions	94,538
Page views	216,432

INDEPENDENT AUDITOR'S REPORT to the Members of ALONE

Report on the Audit of the Financial Statements

Opinion

We have audited the charity financial statements of ALONE for the financial year ended 31 December 2021 which comprise the Statement of Financial Activities (incorporating an Income and Expenditure Account), the Balance Sheet, the Statement of Cash Flows and the notes to the financial statements, including the summary of significant accounting policies set out in note 2. The financial reporting framework that has been applied in their preparation is Irish law and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with FRS 102.

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the charity as at 31 December 2021 and of its surplus for the financial year then ended;
- have been properly prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", as applied in accordance with the provisions of the Companies Act 2014 and having regard to the Charities SORP; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard for Auditors (Ireland) issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and the Provisions Available for Audits of Small Entities, in the circumstances set out in note 3 to the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions Relating to Going Concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other Information

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on Other Matters Prescribed by the Companies Act 2014

In our opinion, based on the work undertaken in the course of the audit, we report that:

- the information given in the Trustees' Annual Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and

We have obtained all the information and explanations which, to the best of our knowledge and belief, are necessary for the purposes of our audit.

In our opinion the accounting records of the charity were sufficient to permit the financial statements to be readily and properly audited and the financial statements are in agreement with the accounting records.

INDEPENDENT AUDITOR'S REPORT to the Members of ALONE

Matters on Which We Are Required to Report by Exception

Based on the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified any material misstatements in the Trustees' Annual Report. The Companies Act 2014 requires us to report to you if, in our opinion, the disclosures of trustees' remuneration and transactions required by sections 305 to 312 of the Act are not complied with by the company. We have nothing to report in this regard.

Respective Responsibilities

Responsibilities of Trustees for the Financial Statements

As explained more fully in the Trustees' Responsibilities Statement set out on page 5, the trustees are responsible for the preparation of the financial statements in accordance with the applicable financial reporting framework that give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, if applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the charity or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an Auditor's Report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Further Information Regarding the Scope of Our Responsibilities As Auditor

As part of an audit in accordance with ISAs (Ireland), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the , whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the charity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by trustees.
- Conclude on the appropriateness of the trustees' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's Report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our Auditor's Report. However, future events or conditions may cause the the charity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

INDEPENDENT AUDITOR'S REPORT to the Members of ALONE

The Purpose of Our Audit Work and to Whom We Owe Our Responsibilities

Our report is made solely to the charity's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the charity's members those matters we are required to state to them in an Auditor's Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume any responsibility to anyone other than the charity and the charity's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Donal Ryan FCCA AITI
For and on Behalf of
DONAL RYAN & ASSOCIATES
Chartered Certified Accountant and Statutory Auditor
32 Manor Street
Dublin 7
Ireland

.....

ALONE

STATEMENT OF FINANCIAL ACTIVITIES

(Incorporating an Income and Expenditure Account)
for the financial year ended 31 December 2021

	Notes	Unrestricted Funds 2021 €	Restricted Funds 2021 €	Total 2021 €	Unrestricted Funds 2020 €	Restricted Funds 2020 €	Total 2020 €
Income							
Donations and legacies	4.1	2,660,067	698,985	3,359,052	4,153,289	367,948	4,521,237
Charitable activities	4.2	159,217	2,172,069	2,331,286	159,217	1,684,163	1,843,380
Other trading activities	4.3	992,625	-	992,625	904,061	-	904,061
Investments	4.4	156,633	-	156,633	1,934	-	1,934
Other income	4.5	1,605	5,674	7,279	5,080	790	5,870
Total Income		3,970,147	2,876,728	6,846,875	5,223,581	2,052,901	7,276,482
Expenditure							
Raising funds	5.1	-	205,554	205,554	178,171	-	178,171
Charitable activities	5.2	2,388,398	2,501,724	4,890,122	2,313,360	2,279,121	4,592,481
Total Expenditure		2,388,398	2,707,278	5,095,676	2,491,531	2,279,121	4,770,652
Net gains/(losses) on investments		351,498	-	351,498	72,509	-	72,509
Net Income/(Expenditure)		1,933,247	169,450	2,102,697	2,804,559	(226,220)	2,578,339
Transfers between funds		-	-	-	(226,220)	226,220	-
Net Movement in Funds for the Financial Year		1,933,247	169,450	2,102,697	2,578,339	-	2,578,339
Reconciliation of Funds							
Balances brought forward at 1 January 2021	20	17,234,441	1,036,641	18,271,082	14,656,102	1,036,641	15,692,743
Balances Carried Forward at 31 December 2021		19,167,688	1,206,091	20,373,779	17,234,441	1,036,641	18,271,082

The Statement of Financial Activities includes all gains and losses recognised in the financial year.
All income and expenditure relate to continuing activities.

Approved by the Board of Trustees on 13/10/22 and Signed on Its Behalf by:





ALONE
BALANCE SHEET
as at 31 December 2021

		2021	2020
	Notes	€	€
Fixed Assets			
Tangible assets	12	20,569,275	21,113,447
Investments	13	4,795,737	2,980,304
		<u>25,365,012</u>	<u>24,093,751</u>
Current Assets			
Stocks	14	163,236	-
Debtors	15	123,408	213,349
Cash at bank and in hand		4,831,304	3,125,002
		<u>5,117,948</u>	<u>3,338,351</u>
Creditors: Amounts Falling Due within One Year	16	<u>(3,017,230)</u>	<u>(1,952,806)</u>
Net Current Assets		<u>2,100,718</u>	<u>1,385,545</u>
Total Assets Less Current Liabilities		<u>27,465,730</u>	<u>25,479,296</u>
Creditors			
Amounts falling due after more than one year	17	<u>(7,091,951)</u>	<u>(7,208,214)</u>
Net Assets		<u>20,373,779</u>	<u>18,271,082</u>
Funds			
Restricted trust funds		1,206,091	1,036,641
General fund (unrestricted)		19,167,688	17,234,441
Total Funds	20	<u>20,373,779</u>	<u>18,271,082</u>

The total unrestricted funds includes a revaluation reserve of €(9,595,991) (2020 - €(9,595,991))

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime and in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard.

Approved by the Board of Trustees on 13/10/22 and Signed on Its Behalf by:

E. C. O'Leary

[Signature]

ALONE
STATEMENT OF CASH FLOWS
for the financial year ended 31 December 2021

	Notes	2021 €	2020 €
Cash Flows from Operating Activities			
Net movement in funds		2,102,697	2,576,405
Adjustments for:			
Gains and losses on investments		-	101
Amount written back on investments		(351,498)	(72,610)
Depreciation		51,790	45,522
Interest payable and similar expenses		94,283	193,210
Amortisation of capital grants received		(159,217)	(159,217)
		<u>1,738,055</u>	<u>2,583,411</u>
Movements in working capital:			
Movement in stocks		(163,236)	684,534
Movement in debtors		89,941	(84,527)
Movement in creditors		1,158,123	974,334
		<u>2,822,883</u>	<u>4,157,752</u>
Cash generated from operations		(94,283)	(193,210)
Interest paid			
		<u>2,728,600</u>	<u>3,964,542</u>
Cash Flows from Investing Activities			
Dividends received		-	1,934
Payments to acquire tangible assets		(215,633)	(2,156,542)
Payments to acquire investments		(1,500,000)	(1,060,330)
Receipts from sales of tangible assets		868,601	-
Receipts from sales of investments		-	(101)
		<u>(847,032)</u>	<u>(3,215,039)</u>
Cash Flows from Financing Activities			
New long term loan		27,665	(1,029,802)
New short term loan		-	99,142
Repayment of short term loan		(202,931)	(182,502)
		<u>(175,266)</u>	<u>946,442</u>
Net (Decrease)/Increase in Cash and Cash Equivalents		<u>1,706,302</u>	<u>1,695,945</u>
Cash and Cash Equivalents at 1 January 2021		<u>3,125,002</u>	<u>1,429,057</u>
Cash and Cash Equivalents at 31 December 2021	21	<u><u>4,831,304</u></u>	<u><u>3,125,002</u></u>

ALONE

NOTES TO THE FINANCIAL STATEMENTS

for the financial year ended 31 December 2021

1. GENERAL INFORMATION

ALONE is a company limited by shares formed under a Scheme of Incorporation in the Republic of Ireland. The registered office of the company is Olympic House, Pleasants St., Dublin 8 which is also the principal place of business of the company. The financial statements have been presented in Euro (€) which is also the functional currency of the charity.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the charity's financial statements.

Basis of Preparation

The financial statements have been prepared on the going concern basis under the historical cost convention. The financial statements have been prepared in accordance with the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland FRS 102" and FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", applying Section 1A of that Standard.

The charity has applied the Charities SORP on a voluntary basis as its application is not a requirement of the current regulations for charities registered in the Republic of Ireland.

The charity has varied the standard formats in that act for the Statement of Financial Activities and the Balance Sheet. Departures from the standard formats are to comply with the requirements of the Charities SORP and are in compliance with section 4.7, 10.6 and 15.2 of that SORP.

Statement of Compliance

The financial statements of the charity for the financial year ended 31 December 2017 have been prepared on the going concern basis and in accordance with the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland FRS 102", applying Section 1A of that Standard.

Fund Accounting

The following are the categorises of funds maintained:

Restricted Funds

Restricted funds represent income received which can only be used for particular purposes, as specified by the donors. Such purposes are within the overall objectives of the charity.

Unrestricted Funds

Unrestricted funds consist of General and Designated funds.

- General funds represent amounts which are expendable at the discretion of the board, in furtherance of the objectives of the charity.

-Designated funds are unrestricted funds earmarked by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Income

All incoming resources are included in the Statement of Financial Activities when the Trust is entitled to the income, the amount can be quantified with reasonable accuracy and it is probable the income will be received. The following specific policies are applied to particular categories of income:

Voluntary contributions are included in full in the Statement of Financial Activities in the current year.

Income from government and other grants, whether 'capital' or 'revenue grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably. Grants, where entitlement is not conditional on the delivery of a specific performance by the charity is recognised within income from donations and legacies. Grants, where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance and included within income from charitable activities.

Incoming resources from charitable trading activities are accounted for when earned which is usually when the risk and rewards of ownership transfers; the sale can be reliably measured and it is probable there will be future inflows of economic activity.

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

Investment income is included when receivable.

Interest received on the trust's investments is recorded as income in the year in which it is earned under the effective interest rate method.

Expenditure

Expenditure is recognised on an accrual basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates:

Costs of raising funds comprise the costs associated with attracting voluntary income, investment management costs and the costs of trading for fundraising purposes.

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees, costs of legal advice for trustees and costs linked to the strategic management of the charity including the cost of trustee meetings.

Costs are allocated between the expenditure categories of the Statement of Financial Activities on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

Pensions

Pension benefits for employees are met from payments to a defined contribution pension fund. Contributions are charged to the Statement of Financial Activities in the year in which they fall due.

The assets of the pension scheme are held independently from the Trust.

Going Concern

Although ALONE is partly reliant on donations from the general public, in the last number of years rental income has increased significantly making ALONE more and more self sufficient. This trend is expected to continue for the next number of years. The Trustees have reviewed all relevant information and are confident that Alone has adequate financial resources to continue in operational existence for the foreseeable future. On this basis they consider it appropriate to prepare the financial statements on a going concern basis.

Continuing Operations

The Statement of Financial activities has been prepared on the basis that the organisation has only continuing operations.

Provisions for Liabilities

Provision for the expected legal costs are charged against profits when an action against the Trust commences. The effect of the time value of money is not material, the provisions are not discounted.

Cash & Cash Equivalents

Cash and cash equivalents include cash on hand, demand deposits and other short- term highly liquid investments with original maturities of three months or less. Bank overdrafts are shown within borrowings in current liabilities on the statement of financial position.

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

Tangible Fixed Assets and Depreciation

Tangible fixed assets are stated at historic cost less accumulated depreciation and accumulated impairment losses. As noted below freehold property has been revalued based on a professional valuation. This has been achieved through the full write back of accumulated depreciation in addition to the creation of a revaluation reserve.

Cost includes prime cost, overheads and interest incurred in financing the construction of tangible fixed assets. Capitalisation of interest ceases when the asset is brought into use.

The charity's land and buildings freehold is deemed to be held for its service potential. Where there are indicators that the assets are not delivering on their anticipated service potential, consideration is given as to whether the asset should be impaired or not.

Depreciation

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost or valuation, less residual value, of each asset systematically over its expected useful life, as follows:

Revaluation

All tangible fixed assets are initially recorded at historic cost. Freehold land and buildings are re-valued on the basis of existing use value, adjusted for the addition of notional directly attributable costs where material. The revaluation surplus/(deficit) is taken to/(from) the revaluation reserve.

Land and buildings freehold	- over its estimated useful economic life
Computer equipment	- 33.33% Straight line
Fixtures, fittings and equipment	- 25% Straight line
Motor vehicles	- 25% Straight line

The trustees are of the opinion that, having regard to estimated residual values (based on prices prevailing at the dates of acquisition or subsequent revaluation) and the estimated useful economic lives, any depreciation involved would not be material.

The trust's policy is to review the remaining useful economic lives and residual values of land and buildings on an ongoing basis and to adjust the depreciation charge accordingly.

Impairment

The trust undertakes a review for impairment of a fixed asset if events or changes in circumstances indicate that the carrying amount of the fixed asset may not be recoverable. To the extent that the carrying amount exceeds the recoverable amount, that is the higher of net realisable value and value in use, the fixed asset is written down to its recoverable amount. The value in use of fixed assets is determined from estimated discounted future net cash flows.

Investments

Investments held as fixed assets are stated at cost less provision for any permanent diminution in value. Income from other financial fixed asset investments together with any related withholding tax is recognised in the profit and loss account in the year in which it is receivable.

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

Inventories

Inventories are stated at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items. Cost includes all costs incurred in the normal course of business in bringing them to their present location and condition. Inventories comprise fundraising materials. It is not considered practicable to value inventories of unsold donated goods at the year end.

Trade & Other Debtors

Trade and other debtors are recognised initially at transaction price (including transaction costs) unless a financing arrangement exists in which case they are measured at the present value of future receipts discounted at a market rate. Subsequently these are measured at amortised cost less any provision for impairment. A provision for impairment of trade receivables is established when there is objective evidence that the trust will not be able to collect all amounts due according to the original terms of receivables. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the effective interest rate. All movements in the level of provision required are recognised in the statement of financial activity.

Trade and Other Creditors

Trade and other creditors are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade payables are recognised initially at the transaction price and subsequently measured at amortised cost using the effective interest method.

Cash at Bank and in Hand

Cash at bank and in hand comprises cash on deposit at banks requiring less than three months notice of withdrawal.

Taxation

The company is a revenue approved charity and is therefore exempt from corporate taxation in accordance with sections 207, 208 and related sections, of the Taxes Consolidation Act 1997, as amended.

3. PROVISIONS AVAILABLE FOR AUDITS OF SMALL ENTITIES

In common with many other charitable companies of our size and nature, we use our auditors to assist with the preparation of the financial statements.

4. INCOME

4.1 DONATIONS AND LEGACIES

	Unrestricted Funds €	Restricted Funds €	2021 €	2020 €
Voluntary Donations & Fundraising	784,498	(7,800)	776,698	1,501,761
Legacies	554,817	6,667	561,484	50,483
Corporate Donations	766,142	637,527	1,403,669	1,870,016
Donations in Kind	501,180	-	501,180	876,126
High Net Worth - Philanthropy	53,430	62,591	116,021	222,851
	<u>2,660,067</u>	<u>698,985</u>	<u>3,359,052</u>	<u>4,521,237</u>

The charity is grateful to the various individuals and companies which have donated their goods and services to the charity. The value of these goods and services are estimated at €501,180 (2020 €876,126) and have been recognised within incoming resources as a donation and an equivalent amount included within charitable donations and capital where applicable.

The value of services provided by volunteers is not included in these accounts. If all volunteers, during the year, were accounted for at the equivalent rate of €10 per hour per volunteer, the estimated notional cost would amount to circa €4,806,720.

ALONE
NOTES TO THE FINANCIAL STATEMENTS

continued

for the financial year ended 31 December 2021

4.2	CHARITABLE ACTIVITIES	Unrestricted Funds	Restricted Funds	2021	2020	
		€	€	€	€	
	HSE	-	2,122,126	2,122,126	1,602,193	
	Amortisation of DCC Capital	159,217	-	159,217	159,217	
	Grants	-	49,943	49,943	81,970	
		159,217	2,172,069	2,331,286	1,843,380	
4.3	OTHER TRADING ACTIVITIES	Unrestricted Funds	Restricted Funds	2021	2020	
		€	€	€	€	
	Rental income	992,625	-	992,625	904,061	
4.4	INVESTMENTS	Unrestricted Funds	Restricted Funds	2021	2020	
		€	€	€	€	
	Investments	-	-	-	1,934	
	Surplus/Deficit on disposal of fixed assets	156,633	-	156,633	-	
		156,633	-	156,633	1,934	
4.5	OTHER INCOME	Unrestricted Funds	Restricted Funds	2021	2020	
		€	€	€	€	
	Other income	1,605	5,674	7,279	5,870	
5.	EXPENDITURE					
5.1	RAISING FUNDS	Direct Costs	Other Costs	Support Costs	2021	2020
		€	€	€	€	€
	Staff Costs	-	127,920	-	127,920	132,380
	Fundraising & Advertising	-	56,747	-	56,747	34,110
	Staff Training	-	-	1,065	1,065	336
	Facilitation, Health, Safety & Staff Support	-	-	-	-	139
	Depreciation	-	-	2,006	2,006	-
	Legal & Professional	-	-	50	50	231
	Rent, rates & security	-	-	3,941	3,941	5,972
	Insurance	-	-	1,566	1,566	542
	Cleaning & waste disposal	-	-	474	474	590
	Office costs	-	-	5,176	5,176	1,372
	IT & computer maintenance	-	-	4,765	4,765	-
	Staff recruitment	-	-	-	-	2,499
	Travel & accommodation	-	-	207	207	-
	Utilities	-	-	1,637	1,637	-
		-	184,667	20,887	205,554	178,171

ALONE
NOTES TO THE FINANCIAL STATEMENTS

continued

for the financial year ended 31 December 2021

5.2 CHARITABLE ACTIVITIES	Direct Costs €	Other Costs €	Support Costs €	2021 €	2020 €
Staff Costs	2,691,178	-	353,421	3,044,599	2,402,334
Staff Training	22,249	-	2,945	25,194	25,566
Facilitation, Health, Safety & Staff Support	87,487	-	-	87,487	25,987
Donated goods & services	501,180	-	-	501,180	876,126
Programme costs	323,691	-	-	323,691	28,841
Depreciation	41,871	-	5,542	47,413	45,522
Bank interest paid	94,283	-	-	94,283	193,211
Legal & Professional	44,524	-	138	44,662	86,712
Rent, rates & security	82,249	-	10,887	93,136	121,038
Insurance	35,464	-	4,327	39,791	36,656
Cleaning & waste disposal	15,902	-	1,308	17,210	11,628
Repairs & maintenance	4,205	-	-	4,205	112,142
Office costs	170,390	-	14,301	184,691	112,667
Fundraising & advertising	13,605	-	-	13,605	87,626
IT & computer maintenance	99,466	-	13,166	112,632	151,615
Staff recruitment	10,994	-	-	10,994	38,300
Travel & accommodation	8,830	-	571	9,401	5,327
Bank charges	4,373	-	-	4,373	17,960
General expenses	1,553	-	-	1,553	11,835
Utilities	37,842	-	4,522	42,364	1,462
Governance Costs (Note 5.3)	-	163,032	24,626	187,658	199,926
	<u>4,291,336</u>	<u>163,032</u>	<u>435,754</u>	<u>4,890,122</u>	<u>4,592,481</u>
5.3 GOVERNANCE COSTS	Direct Costs €	Other Costs €	Support Costs €	2021 €	2020 €
Staff Costs	-	151,174	-	151,174	128,634
Audit	-	11,599	-	11,599	13,055
Legal & Professional Fees	-	259	-	259	45,402
Staff Training	-	-	1,260	1,260	377
Staff recruitment	-	-	-	-	2,801
Rent, rates & security	-	-	4,657	4,657	6,695
Insurance	-	-	1,851	1,851	607
Utilities	-	-	1,934	1,934	589
Cleaning & waste disposal	-	-	560	560	662
Office costs	-	-	6,117	6,117	948
Facilitation, Health, Safety & Staff Support	-	-	-	-	156
Travel & accommodation	-	-	244	244	-
IT & computer maintenance	-	-	5,632	5,632	-
Depreciation	-	-	2,371	2,371	-
	<u>-</u>	<u>163,032</u>	<u>24,626</u>	<u>187,658</u>	<u>199,926</u>

ALONE
NOTES TO THE FINANCIAL STATEMENTS

continued

for the financial year ended 31 December 2021

5.4	SUPPORT COSTS	Cost of Raising Funds €	Charitable Activities €	Governance Costs €	2021 €	2020 €
	Rent, rates & security	3,941	10,887	5,917	20,745	29,272
	Insurance	1,566	4,327	1,851	7,744	2,655
	Utilities	1,637	4,522	1,934	8,093	1,115
	Cleaning & waste disposal	474	1,308	560	2,342	2,894
	Office costs	5,176	14,301	6,117	25,594	4,146
	IT & Computer Maintenance	4,765	13,166	5,632	23,563	-
	Staff recruitment	-	-	-	-	12,247
	Facilitation, Health, Safety & Staff Support	-	-	-	-	682
	Staff costs	-	353,421	-	353,421	356,503
	Staff Training	1,065	2,945	-	4,010	1,648
	Legal & Professional	50	138	-	188	11,633
	Travel & accommodation	207	571	244	1,022	-
	Depreciation	2,006	5,542	2,371	9,919	-
		<u>20,887</u>	<u>411,128</u>	<u>24,626</u>	<u>456,641</u>	<u>422,795</u>
6.	ANALYSIS OF SUPPORT COSTS					
		Basis of Apportionment			2021 €	2020 €
	Rent, rates & security	Staff			20,745	29,272
	Insurance	Staff			7,744	2,655
	Utilities	Staff			8,093	1,115
	Cleaning & waste disposal	Staff			2,342	2,894
	Office costs	Staff			25,594	4,146
	IT & Computer Maintenance	Staff			23,563	-
	Staff recruitment	Staff			-	12,247
	Facilitation, Health, Safety & Staff Support	Staff			-	682
	Staff costs				353,421	356,503
	Staff Training				4,010	1,648
	Legal & Professional	Staff			188	11,633
	Travel & accommodation				1,022	-
	Depreciation				9,919	-
					<u>456,641</u>	<u>422,795</u>
7.	NET INCOME				2021 €	2020 €
	Net Income Is Stated After Charging/(Crediting):					
	Depreciation of tangible assets				51,790	45,522
	Amortisation of grants receivable				(159,217)	(159,217)
8.	VALUE ADJUSTMENTS IN RESPECT OF INVESTMENTS				2021 €	2020 €
	Value adjustments in respect of fixed asset investments - temporary diminution in value				(351,498)	(72,610)
9.	INTEREST PAYABLE AND SIMILAR CHARGES				2021 €	2020 €
	On bank loans and overdrafts				94,283	193,210

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

10. EMPLOYEES AND REMUNERATION

Number of Employees

The average number of persons employed during the financial year was as follows:

	2021 Number	2020 Number
Employees	79	63

The staff costs comprise:

	2021 €	2020 €
Wages and salaries	2,838,817	2,364,676
Social security costs	315,318	255,986
Pension costs	58,284	42,687
	3,212,419	2,663,349

11. EMPLOYEES AND REMUNERATION CONTINUED

The Trust has three employee whose total employee benefits (excluding employer pension costs) for the reporting period exceeds €60,000 and the charity does make a small employer pension contribution, a table has been prepared below to accompany the report as required under DPE 022/05/2013 Circular: 13/2014.

	Number of Employees	Number of Employees
Bands of €10,000 exceeding €60,000	4	3

12. TANGIBLE FIXED ASSETS

	Land and buildings freehold €	Computer equipment €	Fixtures, fittings and equipment €	Motor vehicles €	Total €
Cost					
At 1 January 2021	21,081,197	128,856	54,100	67,450	21,331,603
Additions	116,631	51,944	39,542	11,500	219,617
Disposals	(712,000)	-	-	-	(712,000)
At 31 December 2021	20,485,828	180,800	93,642	78,950	20,839,220
Depreciation					
At 1 January 2021	-	98,232	52,474	67,450	218,156
Charge for the financial year	-	38,337	10,577	2,875	51,789
At 31 December 2021	-	136,569	63,051	70,325	269,945
Net Book Value					
At 31 December 2021	20,485,828	44,231	30,591	8,625	20,569,275
At 31 December 2020	21,081,197	30,624	1,626	-	21,113,447

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

13. INVESTMENTS

	Other investments	Total
	€	€
Investments		
Cost		
At 1 January 2021	2,980,304	2,980,304
Additions	1,500,000	1,500,000
Revaluations	315,433	315,433
	<u>4,795,737</u>	<u>4,795,737</u>
At 31 December 2021		
Net Book Value		
At 31 December 2021	<u>4,795,737</u>	<u>4,795,737</u>
At 31 December 2020	<u>2,980,304</u>	<u>2,980,304</u>

14. STOCKS

	2021 €	2020 €
Stock (non trading)	<u>163,236</u>	<u>-</u>

15. DEBTORS

	2021 €	2020 €
Trade debtors	10,007	22,163
Other debtors	26,256	36,438
Prepayments	87,145	154,748
	<u>123,408</u>	<u>213,349</u>

16. CREDITORS

	2021 €	2020 €
Amounts Falling Due within One Year		
Amounts owed to credit institutions	240,396	334,095
Trade creditors	245,220	107,462
Taxation and social security costs	88,297	60,580
Other creditors	7,026	4,477
Pension accrual	6,914	-
Accruals	329,103	200,864
Deferred Income	2,100,274	1,245,328
	<u>3,017,230</u>	<u>1,952,806</u>

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

17. CREDITORS	2021	2020
Amounts Falling Due After More Than One Year	€	€
Amounts owed to credit institutions	<u>7,091,951</u>	<u>7,208,214</u>
Repayable in one year or less, or on demand (Note 16)	240,396	334,095
Repayable between one and two years	281,686	334,095
Repayable between two and five years	925,203	1,002,285
Repayable in five years or more	<u>5,885,062</u>	<u>5,871,834</u>
	<u>7,332,347</u>	<u>7,542,309</u>

ALONE uses three means of debt funding in the acquisition and development of homes

- Government funding under the Capital Assistance Scheme facilitates (CAS) housing people with particular needs. A proportion of ALONEs properties are purchased through the Capital Assistance Scheme which is a government grant for the provision of housing for those most in need. The local authorities advance non-repayable loans to approved bodies to cover the cost of provision of these units. These loans are not repayable provided that the accommodation continues to be let to eligible categories of persons and is properly maintained. The local authority holds a charge over the property for a period of 20, 25 or 30 years and the grants are amortised to the Statement of Financial Activities over the relevant period of that charge.

- Loans from government. A long-term government loan through the Department of Housing, Planning and local Government (covering a maximum of 30% of the funding required) plays an important role in leveraging private finance. This loan is facilitated under the Capital Advance Leasing Facility (CALF).

- Loans from financial institutions. ALONE funds part of the acquisition and construction of housing with loans from financial institutions including the Housing Finance Agency.

18. State Funding

Agency	HSE
Government Department	Department of Health
Total Grant in the year	€839,085
Expenditure in the year	€839,085
Term	Expires 31 December 2021
Received in the financial year	31 December 2021
Capital Grant	Nil
Restriction in use	National Rollout of Alone model

Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€47,212
Expenditure in the year	€47,212
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH07: Kildare

Agency	HSE
Government Department	Department of Health
Total Grant in the year	€500,000
Expenditure in the year	€500,000
Term	Expires 31 December 2021
Received in the year	31 December 2021
Capital Grant	Nil
Restriction in use	Support Co-ordinators (CHO8 & CHO9)

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

Agency	HSE
Government Department	Department of Health
Total Grant in the year	€50,000
Expenditure in the year	€55,966
Term	Expires 31 December 2021
Received in the year	31 December 2021
Capital Grant	Nil
Restriction in use	CH08 - GML
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€23,025
Expenditure in the year	€23,025
Term	Expires 31 December 2021
Received in the year	31 December 2021
Capital Grant	Nil
Restriction in use	CH09 - Carelocal
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€67,336
Expenditure in the year	€54,818
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH08 - MPower
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€155,050
Expenditure in the year	€168,444
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH05
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€9,996
Expenditure in the year	€9,996
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH06 - Community Grant
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€1,264
Expenditure in the year	€432
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH01 - Inishowen
Agency	CCC
Sponsoring Government Department	Carlow County Council
Total Grant in the year	€8,624
Expenditure in the year	€8,624
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH05 - Carlow Co Co

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€126,252
Expenditure in the year	€155,628
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CH01 - Donegal
Agency	HSE
Sponsoring Government Department	Department of Health
Total Grant in the year	€294,063
Expenditure in the year	€309,617
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	Slaintecare
Agency	Dublin City Council
Sponsoring Government Department	Dublin City Council
Total Grant in the year	€18,436
Expenditure in the year	€18,436
Term	Expires 31 December 2021
Received in the year ended	31 December 2021
Capital Grant	Nil
Restriction in use	CHO9 - DCC Tech Grant
Agency	Louth County Council
Government Department	Louth County Council
Total Grant in the year	€17,653
Expenditure in the year	€17,653
Term	Expires 31 December 2021
Received in the financial year	31 December 2021
Capital Grant	Nil
Restriction in use	CHO8 - LCC Healthy Lifestyle Project
Agency	Fingal County Council
Government Department	Fingal County Council
Total Grant in the year	€8,510
Expenditure in the year	€8,510
Term	Expires 31 December 2021
Received in the financial year	31 December 2021
Capital Grant	Nil
Restriction in use	CHO9 - Fingal Community Resilience Fund

19. RESERVES

	Funds	Investment property reserve	Total
	€	€	€
At 1 January 2021	8,675,091	9,595,991	18,271,082
Surplus for the financial year	2,102,697	-	2,102,697
At 31 December 2021	<u>10,777,788</u>	<u>9,595,991</u>	<u>20,373,779</u>

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

20. FUNDS

20.1 RECONCILIATION OF MOVEMENT IN FUNDS

	Unrestricted Funds €	Restricted Funds €	Total Funds €
At 1 January 2020	14,656,102	1,036,641	15,692,743
Movement during the financial year	2,578,339	-	2,578,339
At 31 December 2020	17,234,441	1,036,641	18,271,082
Movement during the financial year	1,933,247	169,450	2,102,697
At 31 December 2021	<u>19,167,688</u>	<u>1,206,091</u>	<u>20,373,779</u>

20.2 ANALYSIS OF MOVEMENTS ON FUNDS

	Balance 1 January 2021 €	Income €	Expenditure €	Transfers between funds €	Balance 31 December 2021 €
Restricted Funds					
Sinking Fund	(676,690)	704,659	-	-	27,969
Revenue Fund	1,713,331	2,172,069	2,707,278	-	1,178,122
	<u>1,036,641</u>	<u>2,876,728</u>	<u>2,707,278</u>	<u>-</u>	<u>1,206,091</u>
Unrestricted Funds					
General Funds	17,234,441	3,970,147	2,036,900	-	19,167,688
Total Funds	<u>18,271,082</u>	<u>6,846,875</u>	<u>4,744,178</u>	<u>-</u>	<u>20,373,779</u>

21. CASH AND CASH EQUIVALENTS

	2021 €	2020 €
Cash and bank balances	4,831,247	3,079,113
Cash equivalents	57	45,889
	<u>4,831,304</u>	<u>3,125,002</u>

22 RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NET DEBT

	Opening balance €	Cash flows €	Other changes €	Closing balance €
Long-term borrowings	(7,012,933)	(222,946)	143,928	(7,091,951)
Short-term borrowings	(334,095)	237,627	(143,928)	(240,396)
Total Liabilities from Financing Activities	<u>(7,347,028)</u>	<u>14,681</u>	<u>-</u>	<u>(7,332,347)</u>
Total Cash at bank and in hand (Note 21)				<u>4,831,304</u>
Total Net Debt				<u>(2,501,043)</u>

23. POST-BALANCE SHEET EVENTS

There have been no significant events affecting the Charity since the financial year-end.

24. FINANCIAL INSTRUMENTS

The company has chosen to apply the provisions of Section 11 and 12 of FRS 102 to account for all of its financial instruments.

ALONE
NOTES TO THE FINANCIAL STATEMENTS
for the financial year ended 31 December 2021

continued

25. APPROVAL OF FINANCIAL STATEMENTS

The financial statements were approved and authorised for issue by the Board of Trustees on
.....